Research Paper





The Relationship Between Social Support and PsychologicalWell-beingAmongChronicHemodialysis Patients

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Citation Ali Aqeel S, Lateef Muhe-Aldeen A. The Relationship Between Social Support and Psychological Well-being Among Chronic Hemodialysis Patients. Iranian Rehabilitation Journal. 2025; 23(4):451-462. http://dx.doi.org/10.32598/irj.23.4.2599.1



Article info: Received: 10 Jul 2025

Accepted: 16 Aug 2025 Available Online: 01 Dec 2025

ABSTRACT

Objectives: Chronic kidney disease (CKD) is a non-communicable disease affecting millions worldwide. It imposes significant physical, economic, psychological, and social burdens on patients and healthcare providers. This study aimed to determine the levels of psychological well-being and social support among individuals undergoing hemodialysis, and to investigate the correlation between these two variables.

Methods: A descriptive correlational study design was employed at the Al-Amal Dialysis Center in Kirkuk City, Iraq, from November 20, 2024, to May 30, 2025. A non-probability purposive sample of 260 patients with CKD was recruited. Data were collected using a questionnaire comprising sociodemographic characteristics, the 12-item general health questionnaire (GHQ-12), and the social support scale for healthcare providers.

Results: Most participants were male (56.2%), aged 60-69 years (32.4%), had low educational attainment (27.3%), and reported barely sufficient economic status (49.2%). Most patients demonstrated moderate perceived social support (63%) and psychological well-being. Significant relationships were observed between educational level, marital status, and perceived social support. Furthermore, a significant positive correlation was found between overall psychological well-being and social support (r=0.27, P=0.001).

Discussion: This study found that most chronic hemodialysis patients experienced moderate perceived social support and psychological well-being. Significant relationships were identified between educational level, marital status, and social support. Importantly, higher levels of social support were significantly associated with better psychological well-being in CKD.

Keywords:

Social support, Psychological well-being, Renal dialysis, Kidney disease, Health personnel

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Highlights

- Chronic hemodialysis patients in Kirkuk City reported moderate levels of psychological well-being and social support.
- Higher social support was strongly associated with improved psychological well-being in these patients.
- Patient education level and marital status significantly influenced perceived social support.
- Support from healthcare providers plays a crucial role in enhancing the psychological well-being of dialysis patients.
- Interventions focusing on strengthening social support, especially from healthcare providers, are vital for improving mental health outcomes in this vulnerable population.

Plain Language Summary

Our study in Kirkuk City investigated psychological well-being and social support levels among individuals undergoing hemodialysis, finding that most patients experienced moderate levels in both areas. A crucial finding was the significant positive relationship between perceived social support and psychological well-being; patients with more support tended to have better mental health. Factors, such as education and marital status, also influenced the level of support received. Importantly, support from healthcare providers emerged as a key factor in boosting patients' psychological well-being. These results emphasize that strengthening social connections, especially with the healthcare team, can significantly improve mental health outcomes for dialysis patients.

Introduction

hronic kidney disease (CKD) is a significant global health challenge, classified among the top 20 causes of mortality worldwide. This progressive, non-communicable condition affects approximately 600 million individuals globally, leading to an estimated 60,000+ fatalities annually due to its complications [1, 2]. The etiology of CKD is multifaceted, with various underlying diseases and comorbidities contributing to its development across all age demographics. A critical concern is the often-asymptomatic nature of early-stage CKD, underscoring the imperative for early detection and intervention. Historically, CKD has been misperceived as an inevitable consequence of aging or a condition impacting a limited segment of the population, rather than a prevalent, preventable, and treatable chronic illness [3, 4]. The psychological sequelae of chronic disease are substantial, frequently inducing feelings of guilt, a perceived loss of control, anger, grief, confusion, and fear among affected individuals [5].

Hemodialysis remains a cornerstone treatment modality for end-stage renal disease, a prevalent manifestation of advanced CKD. This life-sustaining procedure in-

volves extracorporeal blood filtration to remove metabolic toxins and excess fluid, followed by reinfusion into the patient [6]. Despite its efficacy in prolonging survival, patients undergoing chronic hemodialysis face heightened mortality risks, particularly those with coexisting morbidities such as hypertension, cardiovascular disease, and type 2 diabetes mellitus [7]. The ongoing need for continuous hemodialysis therapy until the end of life profoundly impacts multiple dimensions of a patient's existence, including their physical, psychological, financial, and social well-being [8].

The quality of an individual's social connections is a well-established determinant of their capacity to manage stress and maintain overall well-being [9]. Empirical evidence consistently demonstrates that social support enhances health outcomes, with patients undergoing hemodialysis typically drawing support from their social networks, comprising family, friends, colleagues, and healthcare providers [10]. The specific social support needs of hemodialysis patients are heterogeneous, influenced by disease severity, the structure and quality of their social networks, and a range of individual psychosocial factors [11].

Emerging research suggests that psychological benefits may be derived from perceived social support among individuals undergoing chronic hemodialysis. However, a comprehensive review of the literature reveals a notable paucity of studies specifically investigating the intricate relationship between hemodialysis patients' perceptions of social support and their mental health status. Therefore, this study aimed to elucidate the correlation between perceived social support and psychological wellbeing in this patient cohort.

Materials and Methods

Study design and setting

This quantitative study employed a descriptive correlational design to investigate the relationship between perceived social support and psychological well-being among hemodialysis patients. The study was conducted over six months, from November 20, 2024, to May 30, 2025. Data were collected at the AL-Amal Dialysis Center, located in Kirkuk city, in the northern region of Iraq. This setting was chosen due to its representative patient population undergoing regular hemodialysis treatment.

Sample size and sampling method

A non-probability purposive sampling technique was utilized to recruit a sample of 260 patients from the AL-Amal Dialysis Center. Purposive sampling was selected to ensure that participants met specific inclusion criteria relevant to the study objectives, thereby facilitating the collection of accurate and pertinent data. The inclusion criteria for participants included being an adult (>18 years), undergoing regular hemodialysis treatment at the center, communicating in the language of the questionnaire (Arabic/Kurdish), and providing informed consent to participate. Patients with severe cognitive impairment or those unable to provide consent were excluded.

Tools and instruments

Data were collected using a structured questionnaire comprising three sections:

Sociodemographic and hemodialysis-related variables questionnaire: This researcher-designed questionnaire was developed following an extensive review of relevant literature to capture essential demographic and clinical information.

Part 1: Sociodemographic characteristics: This section collected data on age (in years), sex, marital status, level

of education, socioeconomic status, and area of residence (urban/rural).

Part 2: Hemodialysis-related variables: This section focused on clinical aspects pertinent to hemodialysis, including the duration of illness (years), the duration of hemodialysis treatment (years), the frequency of hemodialysis sessions per week, and the average duration of each hemodialysis session (hours).

General health questionnaire (GHQ-12): Williams and Goldberg [12] developed the general health questionnaire (GHQ-12), a widely recognized and validated instrument for screening psychological distress, including symptoms of depression, anxiety, and social dysfunction. This study utilized a version adapted for patients undergoing medical treatment. The instrument consists of 12 items, each rated on a four-point Likert scale: "Always," "often," "sometimes," and "never." Higher scores indicate a greater presence of psychological symptoms. The GHQ-12 was translated into Arabic to ensure comprehension among the study participants in Kirkuk City, Iraq. The instrument was translated into Arabic following a rigorous forward-backward translation procedure to maintain semantic and conceptual equivalence. Cultural adaptation was conducted in consultation with bilingual healthcare professionals to ensure clarity and appropriateness of items within the local context. Regarding the reliability, the internal consistency of the GHQ-12 was acceptable, with a Cronbach's α coefficient of 0.86, while the perceived social support scale demonstrated a high level of internal consistency, yielding a Cronbach's α of 0.91, indicating excellent reliability for both instruments in this sample. Additionally, the test re-test reliability was assessed using the intraclass correlation coefficient (ICC) over a one-week interval among a pilot sample of 30 hemodialysis patients, resulting in an ICC value of 0.88 for the GHQ-12 and 0.92 for the social support scale, both indicating strong temporal stability. The standard error of measurement (SEM) was calculated as Equation 1:

1. SEM=SD \times $\sqrt{1-ICC}$,

yielding an SEM of 1.38 for the GHQ-12 and 2.14 for the social support scale [12].

The perceived social support—healthcare provider scale, adapted from the original multidimensional scale of perceived social support (MSPSS) developed by Zimet et al. [13], was utilized in this study to specifically assess the level of support perceived by hemodialysis patients from their healthcare providers. The scale was

translated into Arabic following a rigorous forwardbackward translation process and cultural adaptation to ensure linguistic validity and contextual relevance for the study population in Kirkuk City. The final version consisted of 15 items, each rated on a five-point Likert scale ranging from "totally disagree" (1) to "totally agree" (5), with higher total scores indicating greater perceived social support from healthcare professionals. The scale's reliability in the current sample was evaluated using Cronbach's a coefficient, which yielded an excellent internal consistency value of 0.91. Additionally, test re-test reliability was assessed over a one-week interval in a pilot sample of 30 participants, resulting in an ICC of 0.92, indicating high temporal stability. The SEM was calculated as Equation 1, producing an SEM of 2.14, reflecting minimal measurement error and supporting the instrument's precision in this study. These psychometric properties confirm the reliability and appropriateness of the adapted scale for use in the target population [13].

Ethical considerations

The study protocol received full ethical approval from the Ethics Committee of the College of Nursing at the University of Kirkuk. Prior to commencing data collection, official authorization was obtained from the Health Directorate of Kirkuk City. All participants were provided comprehensive information about the study's purpose, procedures, potential risks, and benefits. Participation was voluntary, and each patient provided informed verbal consent before being included in the study. Confidentiality and anonymity were maintained throughout the research process; data were de-identified, and participants were assured that their responses would not affect their ongoing medical care.

Statistical analysis

All statistical analyses were performed using SPSS software, version 26.0 (IBM Corp., Armonk, NY, USA). Descriptive statistics were employed to summarize the study sample's characteristics. Categorical variables (e.g. sex, marital status, residence) were presented as frequencies and percentages. Continuous variables (e.g. age, duration of illness, GHQ-12 scores, and perceived social support scores) were expressed as the Mean±SD.

Inferential statistical methods were used to examine the relationships between variables and assess the psychometric properties of the instruments. The Kolmogorov–Smirnov test was used to assess the normality of the distribution of continuous variables. Spearman's rank

correlation coefficient was employed to analyze the relationship between ordinal variables and variables with non-normal distributions. The point-biserial correlation coefficient was used to examine the relationship between a dichotomous variable (e.g. sex, if dichotomized for specific analysis) and a continuous variable. Cronbach's α coefficient was calculated to determine the internal consistency reliability of the GHQ-12 and the perceived social support scale within this specific study population.

Results

Sociodemographic characteristics

A total of 260 patients participated in this study. The demographic profile revealed that most participants were male (56.2%), with females constituting 43.8%. The most represented age group was 60-69 years (32.4%), followed by the 50-59 years group (21.9%). A significant proportion of patients were married (72.3%). Regarding educational attainment, 27.3% of the participants reported being unable to read or write, while 12.7% could read and write. Approximately 16.1% had completed intermediate education, and 13.5% had attained higher education. Most patients (83.8%) resided in urban areas, with a smaller percentage living in rural areas (16.2%) (Table 1).

Hemodialysis-related variables

Table 2 presents the characteristics related to hemodialysis treatment. A substantial portion of patients (44.6%) reported having lived with their illness for five years or more. For the duration of hemodialysis treatment, the largest groups reported "less than one year" (30%) and "1-2 years" (30%). The standard treatment frequency for most patients was three times per week (65%). Regarding the duration of hemodialysis sessions, 63.8% of patients typically underwent three-hour sessions, while 36.2% had four-hour sessions.

Social support assessment

Table 3 presents the perceived social support from healthcare providers in various aspects of care. Patients reported high levels of perceived support in several domains, including receiving moral support (Mean±SD 4±1.01), feeling that providers were interested in them (Mean±SD 3.94±0.58), and experiencing openness in communication (Mean±SD 4.17±0.75). Patients also perceived high support for problem-solving assistance (Mean±SD 3.85±0.59) and positive interactions (Mean±SD 4.39±0.692). However, moderate levels of

Table 1. Distribution of patients according to their sociodemographic characteristics

Characteristic	Category	No. (%)
Gender	Male	146(56.2)
	Female	114(43.8)
	30-39	43(16.5)
	40-49	39(15)
Age (y)	50-59	57(21.9)
	60-69	84(32.4)
	70+	37(14.2)
	Single	26(10)
Marital status	Married	188(72.3)
	Divorced/widowed	46(17.7)
	Illiterate	71(27.3)
	Literate	33(12.7)
	Primary	57(21.9)
Education level	Intermediate	42(16.1)
	Secondary school	19(7.3)
	Higher education	35(13.5)
	Postgraduate	3(1.2)
Residence	Urban	218(83.8)
Residence	Rural	42(16.2)

Iranian Rehabilitation Journal

support were indicated in areas such as sensitivity to personal needs (Mean±SD 3.33±1) and reliance on providers for emotional support when feeling down (Mean±SD 3.01±0.95). A notably lower perceived support score was observed for providers sharing personal details (Mean±SD 2.38±1.14), suggesting limited reciprocal communication.

Table 4 presents the overall perceived social support. The findings indicated that most patients (63%) perceived moderate social support, while 36.2% perceived high social support. Only a small fraction (0.8%) reported low social support. The overall mean score for perceived social support was 124.22±13.931, which, according to the study's classification, reflected a moderate level of overall social support.

Relationships between perceived social support and sociodemographic characteristics

Table 5 presents the relationship between perceived social support and various sociodemographic factors. Significant relationships were found between marital status and education level. Married patients reported slightly higher perceived social support (mean=125.03) compared to unmarried or divorced/widowed groups, with this relationship being statistically significant (P=0.026). Education level demonstrated a strong, significant positive relationship with perceived social support (rs=0.197, P=0.001). Specifically, patients with secondary school education reported the highest mean perceived social support (M=135.21), indicating a trend in which higher education levels are associated with greater perceived support. Occupation also showed a significant relationship (rs=0.135, P=0.029), with retired individuals re-

Table 2. Distribution of patients according to hemodialysis-related variables

Variables	Category	No. (%)
	<1	28(10.8)
Illnoss duration (v)	1-2	58(22.3)
Illness duration (y)	3-4	58(22.3)
	≥5	116(44.6)
	<1	78(30)
Hemodialysis duration (y)	1-2	78(30)
nemodialysis duration (y)	3-4	67(25.8)
	≥5	37(14.2)
Frequency per week	2 times	91(35)
rrequericy per week	3 times	169(65)
Session duration (h)	3	166(63.8)
Session duration (n)	4	94(36.2)

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porting higher support (M=130.62) compared to other occupational categories. Socioeconomic status was also significantly related (rs=-0.224, P=0.001), with those reporting "sufficient" socioeconomic status perceiving higher support than those with "barely sufficient" or "insufficient" status. In contrast, age, sex, and place of residence (urban vs rural) did not show statistically significant relationships with perceived social support in this study.

Correlation between social support and psychological well-being

Table 6 presents the correlations between perceived social support and psychological well-being. A significant positive correlation was found between psychological well-being and overall perceived social support (r=0.27, P=0.001). This suggests that as perceived social support increases, hemodialysis patients' psychological well-being tends to improve. Furthermore, healthcare provider support strongly correlated with overall psychological well-being (r=0.241, P=0.001). This indicates that the quality of support received from healthcare providers is a significant contributing factor to the psychological well-being of patients.

Discussion

This study aimed to assess the levels of psychological well-being and social support among individuals undergoing hemodialysis, and to investigate the correlation between social support and psychological well-being within this patient group. The demographic composition of the sample provided valuable insights into the characteristics of hemodialysis patients and their specific support needs.

The predominance of older adults in the sample, with the largest age group being 60-69 years (32.4%), aligns with established literature indicating an increased prevalence of chronic kidney failure with advancing age. This finding is consistent with studies in the United States [14], which reported that older dialysis patients, particularly those aged 60-69, tend to exhibit lower serum phosphorus levels and poorer nutritional status compared to their younger counterparts.

The gender distribution, with a majority of male participants (56.2%), mirrors the findings of studies conducted in Iran [15] that explored the impact of perceived social support, spiritual well-being, health literacy, and resilience on the quality of life (QoL) of hemodialysis patients. This male-predominant pattern appears consistent across various cultural contexts.

Table 3. Assessment of social support levels perceived from healthcare providers

Support Aspect	Mean±SD	Assessment Level
Moral support	4±1.01	High
My providers value my opinion	3.88±1.036	High
Dependence on health care providers for help and advice	3.25±0.89	High
Depend on my providers for emotional support	3.67±0.95	High
Provider interest	3.94±0.58	High
Openness in communication	4.17±0.75	High
Problem-solving assistance	3.85±0.59	High
Enjoy interactions with them	4.39±0.69	High
Sensitivity to personal needs	3.33±1	Moderate
Emotional support availability	3.01±0.95	Moderate
Providers use my ideas	3.39±1.062	Moderate
Deep sharing relationships	2.55±1.01	Moderate
Provider personal sharing	2.38±1.14	Moderate
Providers think I help problem solving	3.44±0.9	Moderate
I got a useful idea from a health care provider	4.3±0.78	High

Note: Low=1-2.33, moderate=2.34-3.66, high=3.67-5.

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Analysis of marital status revealed that most patients (72.3%) were married. This observation resonates with research from Iran [16], which identified marital status as a significant factor influencing the achievement of therapeutic goals. Married individuals demonstrated superior adherence to treatment protocols compared to single or widowed patients, suggesting that the presence of a spouse offers critical emotional and practical support throughout the demanding hemodialysis treatment process.

The residential distribution, with most patients residing in urban areas (83.8%), is consistent with studies from Kenya [17]. It indicates a higher concentration of

patients in metropolitan regions compared to rural settings. Urban residence may be correlated with improved access to dialysis facilities and healthcare services.

Regarding educational attainment, over a quarter of the patients (27.3%) were illiterate. This finding supports studies conducted in Kirkuk [18], which also reported a significant proportion of patients with low literacy levels. Educational level emerged as a significant predictor of perceived social support, with patients possessing a secondary school education reporting higher support levels than those with lower educational attainment.

Table 4. Overall assessment of perceived social support

Support Level	No. (%)	Mean±SD	Assessment
Low	2(0.8)	124.22±13.931	Moderate
Moderate	164(63)		
High	94(36.2)		
Total	260(100)		

Note: Low=35-81.66, moderate=81.67-128.32, high=128.33-175.

Table 5. Relationships between perceived social support and sociodemographic characteristics

,, ,	, bl.	Perceived Social Support		
Variables —		Mean±SD	Relationship	
Age (y)	30-39	124.21±12.725		
	40-49	123.79±11.719		
	50-59	124.79±15.405	rs=0.009 P=0.881 Sig=N.S	
	60-69	124.31±14.493		
	70 and more	123.57±14.414		
Sex	Male	125.05±13.573	r= 0.062*	
Sex	Female	123.14±14.364	P=0.323 Sig=N.S	
	Married	125.03±14.513		
	Unmarried	124.19±12.07	rs=0.138 P=0.026	
Marital status	Divorced	121.75±2.986	Sig=S	
	Widowed/er	120.83±12.666		
	Illiterate	119.79±14.03		
	Literate	123.48±15.108		
	Primary school	124.98±14.174		
Level of education	Intermediate school	125.57±11.536	rs=0.197 P=0.001 Sig=H.S	
Level of education	Secondary school	135.21±10.993		
	Diploma	125±15.668		
	Bachelor	124.45±12.607		
	Postgraduate	128.67±8.021		
	Employee	127.36±13.033		
	Free works	120.39±17.293		
Occupation	Housewife	122.56±13.639	rs=0.135 P=0.029	
Occupation	Jobless	123.5±12.018	Sig=S	
	Students	124±11.36		
	Retired	130.62±10.38		
Residency	Urban	123.89±13.557	r=0.101* P=0.105	
nesidency	Rural	125.9±15.802	Sig=N.S	
	Sufficient	131.31±16.201	rs=-0.224	
ocioeconomic status	Barely sufficient	123.86±13.877	P=0.001 Sig=H.S	
	Insufficient	121.73±12.016	5.65	

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Abbreviations: Rs: Spearman correlation coefficient; r^* : Biserial correlation coefficient; P: Probability; Sig: Significance; N.S: Not significant; S: Significant; H.S: High Significant.

Table 6. Correlation between perceived social support and psychological well-being

Variables		Healthcare Provider Support	Overall Social Support	Overall Psychological Well-being
Healthcare pro- vider support	Correlation	1	0.874**	0.241**
	Sig. (2-tailed)		0.001	0.001
Overall social support	Correlation	0.874**	1	0.270**
	Sig. (2-tailed)	0.001		0.001
Overall psychologi- cal well-being	Correlation	0.241**	0.27**	1
	Sig. (2-tailed)	0.001	0.001	

^{**}statistical significance at the p < 0.01 level.

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Occupational status analysis indicated that a notable percentage of patients were housewives, a finding echoed in research from Southern Ethiopia [19]. This study highlighted that an individual's employment status significantly impacts their QoL, social engagement, and treatment adherence. Occupational status not only influences financial stability but also shapes social relationships and a sense of purpose.

An examination of socioeconomic status revealed that nearly half of the patients (49.2%) perceived their financial situation as "barely sufficient." This result is comparable to findings from Taiwan [20], underscoring the influence of socioeconomic status on patient health outcomes. Financial constraints can pose significant barriers to accessing healthcare, nutritious food, and maintaining a good QoL.

Regarding hemodialysis-related factors, the study indicated that 44.6% of patients had been undergoing treatment for "5 years or more." This aligns with research from Ethiopia [21], where the median duration of illness was reported to be 65 months (approximately 5 years). The chronicity of illness can influence a patient's adaptation to treatment and their coping mechanisms for managing a long-term health condition.

A distribution of 30% of patients having been on hemodialysis for "less than a year" and another 30% for "1-2 years" is comparable to findings from the United States [22] concerning the duration of hemodialysis and its impact on patient outcomes. A substantial number of patients (approximately two-thirds) on hemodialysis for less than a year suggests that a significant portion of the sample was in the early stages of adapting to the treatment regimen.

The finding that approximately 65% of patients underwent hemodialysis treatments "three days a week," with 63.8% having sessions lasting "three hours," is consistent with a study from China [23]. This treatment frequency (three times a week) is often associated with better outcomes and reduced mortality rates in hemodialysis patients.

The study's social support assessment revealed that 63% of patients perceived moderate social support. This finding aligns with research indicating that hemodialysis patients experience comparable levels of social support to those with other chronic illnesses [24]. Furthermore, individuals who perceived higher social support reported less fatigue, pain, depression, and anxiety, emphasizing the crucial role of robust support networks in enhancing patient outcomes.

The positive relationship between marital status, education level, and perceived social support indicates that married patients and those with higher education levels tend to receive greater social support. This finding corroborates earlier research from Turkey [25] and Poland [26], identifying social support as a predictive factor for QoL in hemodialysis patients. Marital status significantly influences the availability of emotional and informational support, while educational level affects the patient's ability to access and utilize support resources.

The positive correlation (r=0.270, P=0.001) between social support and mental health signifies that hemodialysis patients with greater perceived social support generally exhibit better mental health. Direct assistance from healthcare providers plays a vital role in enhancing psychological well-being, highlighting the importance of healthcare professionals offering medical care and emotional and social support. This outcome is consistent with previous research demonstrating a strong positive

correlation between perceived social support and overall psychological resilience in dialysis patients [27, 28], where increased social support is associated with improved coping capabilities.

Conclusion

This study provides valuable insights into the influence of social support on the psychological well-being of chronic hemodialysis patients in Kirkuk City. The findings indicate that most patients experience moderate levels of both perceived social support and psychological well-being. The study identified that certain sociodemographic factors, namely marital status and educational attainment, are significantly associated with perceived social support and psychological well-being.

The positive correlation between social support and mental health underscores the critical importance of robust support systems for hemodialysis patients. Health-care providers play a pivotal role in fostering mental health among these individuals. This study demonstrates that patients who receive adequate social support from various sources, including healthcare providers, family, and friends, are better equipped to manage their chronic illness and maintain a higher QoL.

Ethical Considerations

Compliance with ethical guidelines

This study was approved by Research Ethics Committee of the College of Nursing, University of Kirkuk, Kirkuk, Iraq on November 24, 2024 (Code: 8).

Funding

This research did not receive any grant from funding agencies in the public, commercial, or non-profit sectors.

Authors' contributions

Conceptualization, investigation, writing the original draft, data collection and data analysis: Sumaya Ali Aqeel; Supervision, methodology, review & editing: Abbas Lateef Muhe-Aldeen.

Conflict of interest

The authors declared no conflict of interest.

Acknowledgments

The authors express their sincere gratitude to the staff of the Al-Amal Dialysis Center in Kirkuk City for their invaluable cooperation and support in facilitating data collection.

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